



Willoughby-Eastlake Public Library

COVID-19 LIBRARY INFORMATION PAGE

LIBRARY GUIDELINES

In order to protect the health and safety of both patrons and staff, public health procedures have been instituted for all patrons visiting the libraries.

- Face masks are required in the library at all times for patrons age ten and up and requested for younger children.
- No children under age 15 without an accompanying adult 18 years or older.
- No food or drink may be brought into the library.
- Patrons will be asked to observe 6-foot social distancing requirements.
- Library staff cannot provide individual assistant to public computer users.
- The meeting rooms and study rooms are closed.
- No videogaming will be permitted.
- All returns must be made using the book drops located outside each library.

Any patron who does not comply with these guidelines will be asked to leave the library immediately.

CURRENT LIBRARY HOURS

Eastlake, Willoughby and Willowick:

Monday-Thursday 10 am to 8 pm

Friday & Saturday 10 am to 5 pm

Sunday 1 pm-5 pm (Sep-May)

Willoughby Hills:

Monday-Thursday 11 am to 8 pm

Friday & Saturday 11 am to 5 pm

Sunday 1 pm-5 pm (Sep-May)

AVAILABLE SERVICES

- Browsing the collection
- Public computers, including copying and printing
- Faxing/scanning (done by library staff)
- Charging out materials
- Curbside service: Pick up of requested materials
- Passport services (no photos)
- Notary services by appointment
- Contactless Home Delivery service for homebound patrons
- W-E Browse: Customized picks of available materials which can be picked up via curbside
- 3D Printing at Eastlake Library

REFERENCE HELP

Available in person at all four of our locations. Patrons can also receive virtual help by phone, email or live chat.



DIGITAL SERVICES

Enjoy our expansive digital collection that can be accessed from your home.

<https://we247.org/fromhome/>



W-E ECARD

This virtual card provides 24/7 access to our digital collection of eMedia including eBooks, magazines, music and streaming video as well as our learning databases, online career services and much more.

<https://we247.org/ecard/>

CURBSIDE SERVICE

Offers patrons the ability to place materials on hold for curbside pick up at our four locations.

<https://we247.org/curbsideservice/>

LIBRARY PROGRAMS

All library programs are currently being held virtually. Visit our online events calendar and register to receive your program link.

<https://welibrary.evanced.info/signup/calendar>

BOOK DROPS

Book drops are available 24/7 at all library locations.

MEETING ROOMS

All meeting rooms are currently closed to the public.

DONATIONS

We are not accepting donations at this time.



LAKE COUNTY COVID-19 DOCUMENTATION PROJECT

An ongoing community project that aims to collect and preserve stories and materials provided by citizens of Lake County which represent and reflect their experiences during the COVID-19 pandemic.

<https://welibrary.wufoo.com/forms/lake-county-covid19-documentation-project/>

FOR THE MOST UP-TO-DATE INFORMATION REGARDING COVID-19 IN YOUR COMMUNITY, PLEASE VISIT:



OHIO DEPARTMENT OF HEALTH

<https://coronavirus.ohio.gov/wps/portal/gov/covid-19/home>



COVID VACCINE APPOINTMENT SEARCH TOOL

<https://motivatelakecounty.com/covid19-vaccine-appointments/>



LAKE COUNTY GENERAL HEALTH DISTRICT

<https://www.lcghd.org/>